



Terms and conditions:

Any disputes or claim arising out of or in connection with this website shall be governed and construed in accordance with the laws of the UAE.

Users must be over the age of 18 to transact or use the website. When you make a payment for our services on our website, the details you are asked to submit will be provided directly to our payment provider via a secured connection, you (the card holder) must retain a copy of transaction records and Merchant policies and rules.

Payment:

Full payment is due before commencing activity.

Additions:

Quest for Adventure will invoice individuals or groups any charges that accrue during an activity such as loss or damage to property or other equipment. Such invoices are payable on receipt of the invoice.

Amendment:

If a group or individual wishes to amend any of the booking details, please contact Quest for Adventure immediately and we will endeavour to make the change, but cannot guarantee that it will be possible. Quest for Adventure can accept requests via email (info@questforadventure.net) or phone (+971585670730) for amendments. Quest for Adventure will inform guests of all changes as soon as possible after confirmation.

Cancellation:

If a group or individual wishes to cancel an entire booking or individual places, please contact “Quest for Adventure” immediately and we will endeavour to make the change, but cannot guarantee that it will be possible. Quest for Adventure can accept requests via email (info@questforadventure.net) or phone (+971 58 5670730) for cancellations. Any cancellation takes effect from the date Quest for Adventure receives notification. The following cancellation fees apply;

Time Period	Fee retained
3 days or more	No fee
2 days / within 48 hours	50% of full invoice
1 day / within 24 hours	100% of full invoice

Force Majeure:

Quest for adventure will not be liable to pay any compensation if forced to cancel or change any aspect of a programme or booking due to circumstances beyond our control that our suppliers or we could not have reasonably foreseen or forestalled. Such circumstances include, but are not restricted to war or threat of war, terrorist activity, riots or civil strife, industrial disputes, natural or nuclear disasters, fire, bad weather etc.

Health:

Participants must expect that our activities may involve adventurous and sometimes strenuous activities. No previous training or experience is required but you must be of good general health. Those participating should be willing to become involved in all aspects of the activity.

Medical Declaration:

Quest for Adventure will require a Participant Acknowledgement of Risk Agreement to be completed by all participants and/or groups. This form must be completed prior to the start of any activity. If a participant is under the age of 18, a parent/guardian must sign this form. All prior injuries or serious illnesses must be declared.